



Web Design, Dev & Hosting for Technology Company

PROJECT DETAILS

 Web Development

 Aug. 2020 - Ongoing

 Confidential

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“Perpetual Solution’s business model is impressive.”

PROJECT SUMMARY

Perpetual Solution completely redesigned the website of a technology company. They provided the client with pictures and design options to chose from, and they currently host and maintain the site.

PROJECT FEEDBACK

Perpetual Solution effectively understood the client’s ideas, reflecting them in their designs. The team is helpful, responsive, and creative, and they implement changes to the site as needed.

Additionally, they’re open to feedback and offer constant support on a monthly basis.





The Client


The Challenge


What challenge were you trying to address with Perpetual Solution?

We needed help to redesign our website.

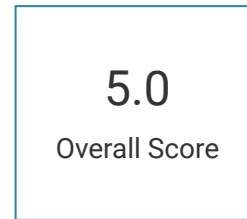
 Patrick
COO, Technology Company

 Engineering

 1-10 Employees

 Montreal, Canada

CLIENT RATING



Quality: 5.0



Schedule: 5.0



Cost: 5.0



Would Refer: 5.0





The Approach

What was the scope of their involvement?

Perpetual Solution completely redesigned our website. They provided us with pictures that we could use as a background and came up with different design options to implement. Currently, they host our website.

What is the team composition?

I've worked mainly with Geneviève (Owner). She was very helpful and communicative during the redesign process. Anytime I had questions or needed help, she was available by email or phone.

How did you come to work with Perpetual Solution?

I found Perpetual Solution on Clutch. They were bidding against two other companies, but we ultimately chose them because they were very available.

What is the status of this engagement?

We started working around August 2020, and our engagement is ongoing. We have a contract until 2023, so they'll be available to make changes to our site for the next two years.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

Perpetual Solution knew what they were doing, and they understood the image that I wanted to project with my website. They respond to each of our requests, and they come up with solutions, which is what we want from the company that takes care of our website. Additionally, they're very open to suggestions and ideas, and they implement the changes that we need.





Perpetual Solution

How did Perpetual Solution perform from a project management standpoint?

Geneviève is excellent at project management and communication. She understood from the beginning where we wanted to go.

What did you find most impressive about them?

Perpetual Solution's business model is impressive. They offer us support on a monthly basis, as opposed to other companies that just develop the project. We have a three-year commitment, and if we need any changes later, they'll help us with them.

Are there any areas they could improve?

No. This is our first time working with Perpetual Solution, so I have no previous experience to compare with.

Do you have any advice for potential customers?

Talk to them, communicate clearly, and be open and flexible about your expectations. They'll come up with solutions for your needs.



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